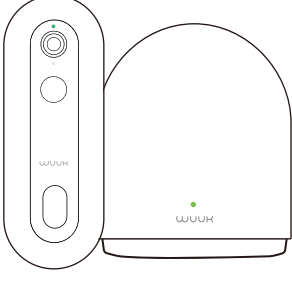# WUUK

Smart Doorbell Pro Kit (Battery-powered)
User Guide

WHAT'S INCLUDED

For WUUK Base Station

WUUK Base Station	Ethernet Cable	Power Adapter

For WUUK Smart Doorbell Pro

WUUK Smart Doorbell Pro	Backplate	15° Angle Mount (Optional)	Releasing Pin

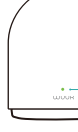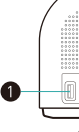| Doorbell Install Locating Pad	Type-C USB Cable	Screw Pack (Optional)	2x AC Wires

*Base Station's power adapter varies by region.

PRODUCT OVERVIEW

WUUK Base Station

Front

1 Indicator light
2 Speaker

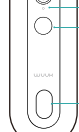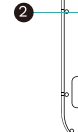**Back**

1 USB port
2 Ethernet port
3 Power port
4 SYNC button
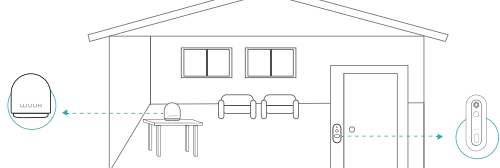
WUUK Smart Doorbell Pro

Battery-powered

Front

1 Indicator light
2 Camera lens
3 Microphone
4 Motion sensor
5 Doorbell press button
6 Speaker

Back

1 Power button
2 Charging port
3 AC wire ports
4 Wall mount hooks

How the System Works

The smart doorbell system includes 2 parts: one is the video doorbell camera at your door; the other is the WUUK Base Station in your house.

The video doorbell detects motion at your doorstep and allows you to answer the door anytime and anywhere. You can also access the camera by checking Live View from your phone.
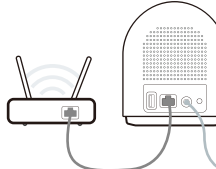
The Base Station stores video clips on its built-in storage, and provides network connection and internet access for the smart doorbell.

When someone rings the doorbell, people in the house will be notified on both the Base Station and the phone with WUUK app installed.

CONNECTING WUUK BASE STATION TO THE INTERNET

Connect the WUUK Base Station with your WiFi router using the ethernet cable.

Plug in the power cable to the WUUK Base Station and connect the Base Station to power outlets (Input 100~240V). At this point, the indicator light on the WUUK Base Station turns blue ●, which indicates the system is initializing (this may take up to 1 minute).
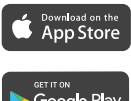

Once the initialization is completed, the indicator light on the WUUK Base Station turns green and gets ready for setup.

If the indicator light on the WUUK Base Station is red ●, it means no internet access for the Base Station. Kindly check if the ethernet cable is correctly plugged in and if your WiFi router has Internet access.

SETTING UP THE SYSTEM

Get the WUUK App and Add Device(s)

Download the WUUK app from the AppStore (iOS devices) or GooglePlay (Android devices).

Register an account if there is no existing account.

Go to the app homepage. Tap Add Device > add the WUUK Smart Doorbell Pro to your WUUK app.

Follow the on-screen instructions to complete the setup.

*Please ensure that during the pairing process, your phone is joining the same WiFi network you intend to pair with your WUUK Smart Doorbell system.

WUUK Smart Doorbell Pro

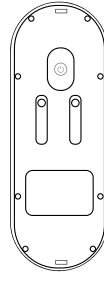*WUUK Smart Doorbell Pro is partially charged when out of factory.

If you cannot turn on the doorbell right out of the box, you may consider first charging the doorbell before setting the system up. Please refer to "CHARGING THE WUUK SMART DOORBELL PRO."

Power on: Long press the power button for 3 seconds, until you hear the device announces "Hello, WUUK".

Power off: Short press the power button 5 times, until the device make 3 short beeping sounds.

Entering pairing mode: When the device is on, long press the power button for 3 seconds, until the device makes a short beeping sound and the indicator light is flashing red ●.

After the doorbell(s) is added to the WUUK Base Station, you can move to the next step "FIND A GOOD MOUNTING SPOT".
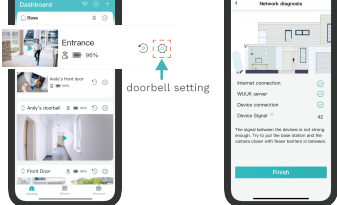

FIND A GOOD MOUNTING SPOT

To ensure a good use experience, we recommend checking 2 things before you start mounting the doorbell:

1. WUUK Smart Doorbell and the Base Station have good signal reception;

2. Smart Doorbell captures images at your desired angle and shows a desired field of view.

Use the "Network Diagnosis" feature in the WUUK app to test the WiFi signal strength of the WUUK Smart Doorbell Pro at the location you plan to place or mount the camera.

Understand the Network Diagnosis Result

If the signal between the devices is not strong enough, please try to change the location of the doorbell camera until you find a spot that has a good signal testing result in the app.
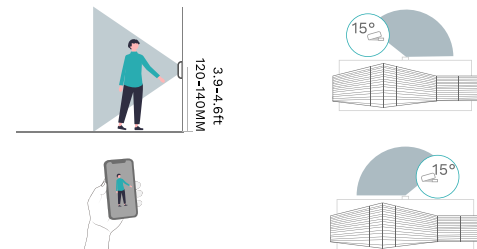

Height and Location

The WUUK Smart Doorbell series of products is designed and built for outdoor use, and mostly for monitoring your home entrance(s). The recommended height for the WUUK Smart Doorbell Pro 3.9ft~4.6ft (120MM~140MM) above the ground. This height maximizes the detection range of the motion sensors on the doorbell.

Avoid placing the doorbell under direct sunlight.

The original package of the WUUK Smart Doorbell Pro (Battery-powered) contains a 15° Angle Mount. Apply the angle mount if needed. Check in the WUUK app using the Live View feature to confirm if the view is desired.
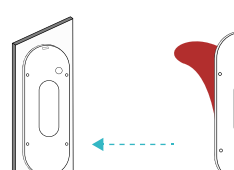

MOUNT THE WUUK SMART DOORBELL PRO

Choose The Way You Want to Install The Doorbell

	3M VHB	Screws	Both
Metals, glass, ceramics, plastics, PVC	✓		
Particleboard, wood, paints (fibered surfaces)	✓	✓	✓
Concrete, stone, limestone, brick (porous & uneven surfaces)		✓	✓
Gabion, rubber, leather, peel metope			✓

1 Minute Installation: Apply 3M VHB Tape
Better Prepare The Surface for Strong Bond

Initial tape application to surfaces at temperatures below 50°F (10°C) is not recommended. If you are in a cold area, warm up the tape by using a hairdryer or other tools.

1. Peel off the red foil that has the 3M VHB texts on it, and attach the backplate to where you want to sit your doorbell.

2. Press hard on the backplate for 5 seconds.

3. Let it be there and dwell for at least 24 hours so the 3M VHB tape can sink into the surface and build the strongest bond.
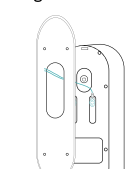
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*If you choose to use the built-in battery for power or do not have AC wires in place, please skip this page.

Note: Make sure the wires go through the backplate.

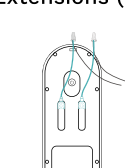**Attach The Wire Extensions (Optional)**

wire nuts

Connect The Wires

Connect the wires coming out of your wall to the screws on the back of your WUUK Doorbell. Either wire can connect to either screw. The order doesn't matter.

Hardwire to 8-24VAC Doorbell Transformer

If you have trouble connecting the wires coming out of your wall to the back of your WUUK Doorbell, use the provided wire extensions and wire nuts.
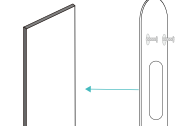
Feed all the wires, and the wire nuts, if you used them, into your wall.

Screw On (Optional)

*For installing on porous & uneven surfaces such as concrete, stone, limestone, brick; Or you choose to install this way.

Install anchors — on stucco, brick, or concrete (Optional)

Mark 4 drill hole positions using the doorbell locating pad provided. Use a bit to drill holes in your wall and Install the anchors.

Screw it in — on particleboard, wood, and paints

Secure your WUUK Doorbell backplate on the wall using the four screws provided.

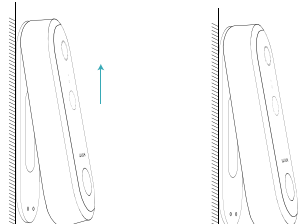Recommended Drill Bit Size: 6mm

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FINAL STEP: HOOK WUUK SMART DOORBELL PRO

Make sure the WUUK Doorbell is powered on – you can press the call button a few times and check if the Base Station is ringing. If not, please power it on until you hear "Hello, WUUK".

Then hang the WUUK DOORBELL PRO onto the wall mount.

Match the top hook on the backplate first, then snap the bottom. Press the lower part of the doorbell until you hear a slight clicking sound.

All done! You are now set to use your WUUK Smart Doorbell Pro, and enjoy the 2K crystal video quality.
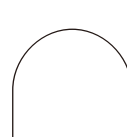
UNDERSTAND THE INDICATOR LIGHT

WUUK Base Station

Blue: System is initializing ●
Green: Base Station is connected to the Internet ●
Red: Base Station is disconnected from the Internet ●
Flashing Red: Base Station is in pairing mode ●
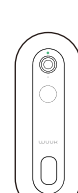
*Needs to purchase seperately

WUUK Smart Doorbell Pro

Red: Smart Doorbell Pro disconnects from the Base Station, or hasn't been paired yet ●
Blue: Smart Doorbell Pro is being charged ●
Green: Smart Doorbell Pro's battery is fully charged ●
Flashing Red: Smart Doorbell Pro is in pairing mode ●

CHARGING THE WUUK SMART DOORBELL PRO

Method 1   **Method 2**

Indicator Light	Charging:Blue●
	Fully charged:Green●
Charging Time	5 hours

CUSTOMER SERVICE

For troubleshooting, check the WUUK app > Account > Help Center for more reference and live chat with Customer Support agents if needed.

Warranty: 12-month Limited Warranty

Call Us: United States +1 (415)881-5715

Email Us: hello@wuuklabs.com

SAFETY STATEMENT

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Operation is subject to the following two conditions:

<1> This device may not cause harmful interference, and

<2> This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult dealer or an experienced radio/TV technician for help.

Declaration of Conformity

- When charging, please place the device in an environment that has a normal room temperature and good ventilation.
- It is recommended to charge the device in an environment with a temperature that ranges from 5°C~25°C.
- Please ensure to use only the charger offered by the manufacturer. Using unauthorized charger may cause danger and violate the authorization of the device andthe guarantee article.
- This charger is for indoor use only.

IC RF Statement

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.